

RATE ORDER
Amended effective April 19, 2021

WHEREAS, Hurst Creek Municipal Utility District (the "District"), of Travis County, Texas, owns, operates and maintains a drainage system and a water and sewage system designed to serve present and future inhabitants within the District; and

WHEREAS, the District has previously established fees, charges and conditions for service from the District's drainage system and water and sewage system, as well as for trash and recycling service; and

WHEREAS, the Board of Directors has determined that the fees, charges and conditions for drainage, water, sewage, trash, and recycling services should be modified;

NOW, THEREFORE, BE IT ORDERED BY THE BOARD OF DIRECTORS OF HURST CREEK MUNICIPAL UTILITY DISTRICT that the following fees, charges and conditions for receiving drainage, water, sewage, trash, and recycling services from the District are hereby adopted:

I. RESIDENTIAL BILLING FOR WATER AND SEWAGE SERVICE:

a. A Service Agreement must be executed and filed with the District's office prior to occupancy of a residence or business; a copy of said Service Agreement is attached as an exhibit to this document. If no Service Agreement is on file, the District will obtain the owner's information from the appraisal rolls of the Travis County Appraisal District and a Service Agreement will be forwarded to the person or persons listed as owner of the property. Failure to complete a Service Agreement with the District prior to occupancy may result in water disconnection.

b. The District uses a two-month billing period (bi-monthly). Bills are mailed out around the second week of February, April, June, August, October and December, and are generally due around the 9th of the following month. A 10% penalty is added if payment is not received in the District Office by the due date. If payment is not received by the due date, the District will mail a Notice of Intent to Terminate Service. A door hanger will be placed on the residence or business' door 2 days prior to the disconnection date. This door hanger will result in an additional \$15.00 fee that will be added to the past due amount. Failure to pay will result in termination of service. A Customer's obligation to make timely payments for service is not released or diminished because a bill was not received. For Returned checks a \$35.00 charge will be added to the customer's bill to cover the District's cost of handling and the service is subject to termination.

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c. **RESTORATION OF SERVICE.** A reconnection fee of \$100.00 is required with all other amounts due before the service is restored. In such an event, payment of the amount due must be in the form of credit card, cash, money order or cashier's check. Request for water to be reconnected must be received by 4:00 p.m. during business days, Monday through Friday, for the same day service. Water will not be reconnected on weekends or holidays. If service is restored by anyone other than the District's personnel, the meter will be locked or removed and a penalty of \$300.00 will be required before service is restored.

II. RESIDENTIAL RATES:

a. Bi-monthly Water Rates

After connection, the District shall charge the bi-monthly rate to each metered unit regardless of water usage.

The charge for treated water per living unit equivalent (LUE), based on the City of Austin's LUE schedule, shall be as follows:

<u>Water Usage</u>	<u>RATE</u>
Base Fee	\$ 29.56 (for 2 months)
0-50,000 gallons	\$ 2.43 per 1,000 gallons
50,001-100,000 gallons	\$ 2.72 per 1,000 gallons
over 100,001 gallons	\$ 3.01 per 1,000 gallons

b. Bi-monthly Sewage Rates

After connection, sewer customers shall be billed bi-monthly. Sewer charges shall be based on the water usage during the previous December and January billing period, or calculated on actual water consumption bi-monthly if no winter month's consumption is available.

WASTEWATER USAGE RATE

Base Fee	\$ 18.00 (for 2 months)
	\$ 1.75 per 1,000 gallons not to exceed \$37.50 (maximum)

In the event that the customer had no recorded water usage for the previous December and January billing period, or any portion thereof, then the bi-monthly charge for sewer service shall be based on the actual water usage and the base fee, not to exceed \$37.50 for both per two month billing period; provided, however, that the District may monitor the actual sewer flow from any customer and use the amount derived from such study to determine the monthly charge until the water usage data is available for the December and January period.

III. TRASH AND RECYCLING BILLING:

The District shall bill and collect bi-monthly garbage and recycling fees along with the water and sewer billings as set forth in the Order Approving Addition of Garbage Collection Charge to Water and Wastewater Bill, herein attached as an exhibit to this Rate Order.

IV. COMMERCIAL RATES AND BILLING:

- a. Commercial accounts will be billed monthly.

Potable Water base fee:

Water: \$14.78 per LUE (Living Unit Equivalent.)

Potable Water Usage	Rates (monthly rates)
0-25,000 gallons	\$ 2.43 per 1,000 gallons
25,001-50,000 gallons	\$ 2.72 per 1,000 gallons
Over 50,001 gallons	\$ 3.01 per 1,000 gallons

Sewage Rates (monthly rates)

Sewage: \$ 9.00 per LUE (Living Unit Equivalent.)

\$ 1.75 per 1,000 gallons

Fire Hydrant Usage

\$5.00 per 1,000 gallons

b. Irrigation Water:

1. **Effluent Water:** The District shall charge a rate of \$1.76 per 1,000 gallons per month, based on actual amount of water used for the preceding month.
2. **Raw Water:** The District shall charge a rate of \$1.52 per 1,000 gallons and raw water is subject to the base fee minimum charge of \$25.00.

V. TAP FEES:

a. Water Tap Connection

Prior to connection to the District's water system, the applicant must present evidence that the building permit from the Hills Property Owners Association (the "Hills P.O.A.") Architectural Committee has been received and shall pay the tap fees described below to the District to cover the cost of inspection or connection and the cost of providing the water meter. No connections shall be covered in the ground until a representative of the District has inspected the connection. Water tap fees, when paid, shall entitle the person paying the water tap fee to connect to the District's Water System. Prior to the time that a Certificate of Occupancy for the house issued by the Hills P.O.A. Architectural Committee, water provided through the connection shall be used only for construction purposes and not for human consumption. Consumption of water by humans prior to issuance of a Certificate of Occupancy shall constitute grounds for immediate disconnection of any tap made and discontinuance of service.

If the facility being constructed is not certified for occupancy, then the District may disconnect and refuse to provide service. In such event, no subsequent connection may be made without payment of the water tap fee then in effect.

Meter Sizes (inches)	Tap Fees
3/4	1241.70
1	1421.70
1-1/2	*
2	*
3	*
4	*
5	*
6	*

*Three (3) times the actual cost of the tap or connection, including all necessary labor, service lines and meters.

b. Sewer Tap Connection

All connections to the District's sewage system shall be made in accordance with the District's "Rules and Regulations Governing Sewer House lines and Sewage Connections" and latest edition of "The Uniform Plumbing Code." A sewer tap fee of \$2,000.00 shall be charged for each connection made to the District's sewage system. An additional charge will be made for larger connections. Sewer tap fees, when paid, shall entitle the person paying the sewer tap fee to connect to the District's sewage system. If the facility constructed is not certified for occupancy, then the District may disconnect any tap made and discontinue service or may refuse to provide service. In such event, no subsequent connection may be made without payment of the sewer tap fee then in effect.

c. Tap Deposit. A refundable tap deposit of \$500.00 will be required for new home construction. The tap deposit will be refunded when the home is sold, less any re-inspection fees, utility fees due, or repairs to the water or sewage facilities damaged during construction.

d. New Home Construction Inspections. No water or sewer connection or yard-line shall be covered in the ground before a representative of the District has inspected the connection (refer to the Order Establishing Rules and Regulations Governing Water and Sanitary Sewer Facilities). The fee for water and sewer inspections will be \$300.00 and is included with the new home "Tap Fee". The Builder will insure that all inspections required by Hurst Creek M.U.D. shall be completed prior to occupancy of the home. Failure to meet this requirement will result in forfeiture of the deposit.

VI. DRAINAGE FEE:

- a. Drainage construction and improvements will be completed in accordance with the District's "Drainage System Rules".
- b. For new home construction, a \$2,500.00 or (\$5,000.00 for alternate ditch design) deposit ("Deposit") will be included with the tap permit fee obtained prior to construction to cover the costs of an engineering review of the required drainage plan and inspection of the final drainage construction. Both the Deposit and tap permit fee must be submitted to the District before the District will accept a drainage plan for review. If the District incurs engineering or inspection costs related to a drainage permit in excess of the initial Deposit, the District will invoice the permit holder for the additional costs, and the permit holder will pay the invoiced amount to the District within 30 days of the date of the invoice. If the costs the District incurs are less than the Deposit, the District will refund the excess amount when the meter is transferred from the permit holder to the homeowner. The District will only transfer ownership of the meter once outstanding amounts due by the permit holder are paid to the District in full.
- c. Replatted lots will be subject to the District's "Drainage System Rules". The District will require a Drainage Plan to be reviewed and approved by the District's engineer, at a cost of \$200.00, and completion of the drainage improvements prior to final approval. The Village of the Hills City Council will not approve a replat without the District's written approval that all drainage construction rules have been met and the necessary drainage facilities constructed.
- d. For the upgrade of an existing gravel or native ditch pursuant to the Drainage System Rules, the District will require a \$200.00 permit fee before such upgrade may be authorized for construction.

VII. PERMIT FEES:

*Irrigation Permit-\$100.00

All irrigation system installations must be installed by a State of Texas licensed irrigation installer.

Remodels requiring plumbing inspections-\$300.00

Water Heater Replacement-\$55.00

Propane Tank Inspection-\$150.00

Swimming Pool-\$150.00

*Swimming Pool with a backflow device-\$270.00

Swimming Pool with propane but **NO** backflow device-\$270.00

*Swimming Pool with a backflow device & propane tank-\$400.00

***All backflow devices must be tested by a State of Texas licensed tester, this cost is not included with the irrigation or pool permit.**


VIII. MISCELLANEOUS PROVISIONS:

- a. Within District. The rates set out in this schedule apply only to service within the boundaries of the District.
- b. Future Adjustments. The District reserves the right to adjust rates and fees from time-to-time when, in the opinion of the Board of Directors, such adjustments are required to meet the cost of administration, efficient operation, and adequate maintenance of the District's water supply, water distribution, and wastewater collection and treatment systems.
- c. No Free Service. No free service shall be granted to any user for water, sewer, and garbage/recycling services furnished by the District whether such user be a charitable or eleemosynary institution, a political subdivision, or a municipal corporation, and all charges for water, sewer and garbage/recycling shall be made as required herein.
- d. Effective Date. This order is effective for all water, sewer, drainage and trash/recycling services provided after April 19, 2021.

This Order supersedes all prior orders, resolutions, and other actions of the Board concerning fees and charges for water and sewage service.

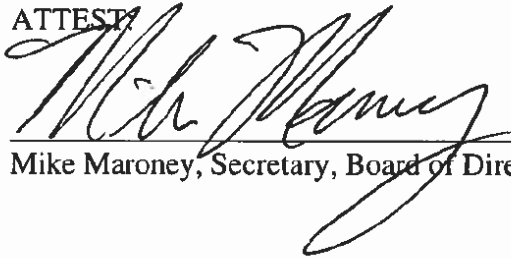
PASSED AND APPROVED the 19th day of April 2021.

HURST CREEK MUNICIPAL UTILITY
DISTRICT



Wilson Smith, President, Board of Directors

ATTEST:



Mike Maroney, Secretary, Board of Directors





102 Trophy Drive
The Hills, Texas 78738
512-261-6281

Email: mmeehan@hurstcreekmud.org

SERVICE AGREEMENT

DATE: ____/____/____

SERVICE ADDRESS: _____ START SERVICE DATE: ____/____/____

CUSTOMER'S NAME: _____

SPOUSE/ALTERNATE NAME: _____

TELEPHONE NUMBER: _____ ALTERNATE NUMBER: _____

BILLING ADDRESS: _____

E-MAIL ADDRESS: _____

ALTERNATE E-MAIL ADDRESS: _____

Check Applicable Items: RESIDENTIAL/OWNER ____ RESIDENTIAL/TENANT ____

BILLING/NOTIFICATIONS: EMAIL ____ MAIL ____ BOTH ____

- I. **PURPOSE.** The Customer agrees to pay all established rates, charges and fees, and to comply with all rules and regulations of the District now existing or revised

The Hurst Creek Municipal Utility District (the "District") is responsible for protecting the drinking water supply from contamination or pollution, which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions, which are in place to provide the protection. The District enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the District will begin service. In addition, when service to an existing connection has been suspended or terminated, the District will not re-establish service unless it has a signed copy of this agreement.

- II. **PLUMBING RESTRICTION.** The following undesirable plumbing practices are prohibited by State regulations.

- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
- B. No cross-connection between the public drinking water supply and private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
- C. No connection, which allows condensing, cooling, or industrial process water to be returned to the public drinking water supply, is permitted.
- D. No pipe or pipe fitting which contains more than 0.25% lead may be used for installation or repair of plumbing at any connection, which provides water for human use.
- E. No solder of flux, which contains more than 0.2% lead, can be used for the installation or repair of plumbing at any connection, which provides water for human use.

- III. **SERVICE AGREEMENT.** The following are the terms of the service agreement between the District (the Water System) and _____ (the Customer)

- A. The District will maintain a copy of this agreement as long as the Customer and/or the premises practice. These inspections shall be conducted by the District or its designated agent prior to initiating service and periodically thereafter. The inspections shall be conducted during the District's normal business hours.
 - B. The Customer shall allow and consents to his property to be accessed for sampling, repairs and maintenance, and inspection for possible cross-connections and other undesirable plumbing practices. These activities requiring Customer property access shall be conducted by the District or its designated agent prior to initiation of service and periodically thereafter as needed. Except in an emergency and with prior notice to Customer, access to Customer property for sampling, repairs, maintenance, and inspection shall be conducted during the district's normal business hours.
 - C. The District shall notify the Customer in writing of any cross-connections and other undesirable plumbing practice on his premises.
 - D. The Customer shall immediately correct any undesirable plumbing practice on his premises.
 - E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the District. Copies of all testing and maintenance records shall be provided to the District.
 - F. Customers shall comply with the current District Water Conservation and Drought Contingency Plan. In the event the total water supply is insufficient to meet all the needs of the Customers, or in the event there is a shortage of water, all Customers are required to comply with any water rationing plan indicated by the District.
 - G. The District has adopted the 2018 Edition of the Uniform Plumbing Code (Code)
- IV. **ENFORCEMENT.** If the Customer fails to comply with the terms of the Service Agreement, the District shall, at its option, terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

V. **BILLING:**

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- VI. **RESTORATION OF SERVICE.** A reconnection fee of \$100.00 is required with all other amounts due before the service is restored. In such an event, payment of the amount due must be in the form of cash, money order or cashier's check. Payments must be received during normal business hours for service to be restored. If after disconnection service is restored by anyone other than the District's personnel, the meter will be locked or removed and a fee of \$300.00 will be required before service is restored.

CUSTOMER'S SIGNATURE: _____ **DATE:** _____

If you want your personal information kept confidential check here.